



What support is available?

Advice and Support Centre

The Advice and Support Centre offers confidential and non-judgemental support, advice, and information to make sure you get all the support and guidance you need whilst a student at the University of Bath. They offer a wide range of advice around academic issues, such as changing courses and IMCs, housing such as contracts and landlord issues, as well as offering personal support for when you just need to see a friendly face on campus.

Find out more: <http://www.thesubath.com/advice/>

Library

The library is a fantastic learning resource and staff in the library can support in ensuring you have the materials you need to study your course.

Find your subject librarian here: <https://library.bath.ac.uk/research-services/subject-librarians>

Academic Advisors

When you join the University, you are assigned an Academic Advisor, an academic staff member within your department. They will act as a personalised point of contact, supporting your academic and professional development throughout your journey at Bath.

Find out more: <https://www.bath.ac.uk/guides/academic-advising/>

International Students' Community

The SU connects cultures through socials, support and representation to improve the international student experience.

Find out more: <https://www.thesubath.com/international/>

Faculty Representatives

These are elected by students in their faculty/school. Each Faculty/School will have two undergraduate, one postgraduate taught, and one doctoral representative. It is the Faculty Reps' responsibility to represent students' views at a Faculty Level. As the Reps are members of several Faculty/School level committees, they will attend these meetings to represent the student voice and share the feedback they have collected.

Faculty Reps also make up the Exec Committees: Academic Exec, PGT Exec, and Doctoral Exec. As a member, they will work closely with your Officers and the SU's Voice team to tackle university-wide issues and the SU's Top Ten.

Find out more: <https://www.thesubath.com/academicreps/facultyreps/>

Mathematics Resource Centre (MASH)

MASH is a programme which provides help to students with maths and statistics. There are drop-in's available as well as timetabled workshops and further support and resources are available online and through Moodle.

Find out more: <https://www.bath.ac.uk/professional-services/mathematics-resources-centre-mash/>

Student Money Advice

The Student Money Advice team offers practical advice on managing money, funding and sourcing additional income through drop-in sessions and appointments.

Find out more: <https://www.bath.ac.uk/professional-services/student-money-advice/>

Doctoral College

This team supports and enriches the experience of our doctoral researchers and plays a key role in developing policy and strategy relevant to doctoral study. Find out more: <https://www.bath.ac.uk/departments/doctoral-college/>

Placement Team

If you have any questions about placement, please contact your faculties:

Faculty of Science: <https://www.bath.ac.uk/teams/faculty-of-science-placements-team/>

Faculty of HSS: <https://www.bath.ac.uk/topics/faculty-of-humanities-social-sciences-placements/>

Faculty of Engineering and Design: <https://www.bath.ac.uk/campaigns/recruit-engineering-students-for-professional-placements/>

School of Management: <https://www.bath.ac.uk/teams/school-of-management-employability-team/>

Diversity and Support Groups

The Advice and Support Centre also support student-led Diversity and Support groups, who provide support and representation for different groups of students on campus.

Our diversity and support groups are:

- Feminism & Gender Equality
- Mature Students Group
- Race Equality Group
- LGBT+
- Nightline
- Student Minds
- [93% Club](#)

Find out more: <https://www.thesubath.com/diversity-support/>

SU Jobs

SU Jobs helps students look for part time jobs during term and vacation time. They advertise vacancies for university departments and local/national employers for jobs on campus and in the surrounding area. They can also provide advice and information on a range of employment related issues and offer drop-in sessions to check your CV and help you find work. Times available are on their webpage.

Find out more: <https://www.thesubath.com/jobs/>

Societies

Joining a society is a great way to meet like-minded people, mix with different groups of students, and make lifelong friends and memories. Whether taking up a new hobby, continuing with an old one or even just trying to find out more about someone else's culture.

Find out more: <https://www.thesubath.com/socs/>

ResLife Support

ResLife Support is here to provide support and guidance upon moving to university. They are here to help both in terms of moving and getting settled, but also to provide a sense of community and belonging. ResLife Ambassadors are students who have previously stayed in student accommodation, hence are open to answering any queries spanning from accommodation arrangements to ways to stay active and healthy.

Find out more: <https://www.bath.ac.uk/professional-services/reslife-support/>

Chaplaincy

The chaplaincy offers a space which is open to everyone, all year around. Individuals can go to socialise or if they need a moment of calm.

Find out more: <https://www.bath.ac.uk/professional-services/chaplaincy/>

Skills Training

Skills training provides free training to all students across a range of topics such as group work, exam stress, public speaking, presentations skills, cultural awareness, living in an eco-world and many more. Our Student Trainers are specially trained to deliver peer to peer learning. We also work closely with Academic Skills, IT Training, Careers, external organisations, University Staff, and others. The workshops are designed to encourage participation from all attendees and are useful for sharing knowledge, experiences, and solutions to everyday problems that you are likely to come across. Please find a full listing of our sessions, as well as information about becoming a Student Trainer.

Find out more: www.thesubath.com/skills-training

Volunteering

Volunteering organises a range of projects, from fundraising events and conservation work to Christmas parties for local children that you can get involved with. Many voluntary community projects rely heavily on the support of Bath University student volunteers to conduct their work, so when students do give their time to an event or cause, their input is truly valued. The Volunteering Office can support you with finding a volunteer placement or with putting your own unique ideas into practice.

Find out more: www.thesubath.com/volunteer/browse

Nightline

Nightline is a free, confidential listening service, run by students for students. They are there for students to talk to, in total confidence, about anything they want to, as trivial or as serious an issue as you want. From relationship troubles to homesickness, arguments with housemates to course problems, or simply information and phone numbers, no problem is too big or too small!

Find out more: www.bath.nightline.ac.uk/

Or find our phone number on the back of your library card.

Support & Report – #NeverOK

Support and report are here to ensure both students and staff feel safe but also heard and seen. Aside from being able to report any incidents which have made you feel uncomfortable through their [webpage](#), there are also apps such as SafeZone and Be Well available.

SafeZone – the app contributes to safeguarding the welfare of all staff and students. The app allows for you to immediately contact security, get first aid on campus, and receive notifications during an emergency.

Find out more: <https://www.bath.ac.uk/campaigns/the-university-safezone-app/>

Be Well – the app provides tools and advice on how to build positive and healthy habits into your everyday. The app allows for you to track your achievements, find out about different events and activities.

Find out more: <https://www.bath.ac.uk/campaigns/be-well-app/>

Student Services – Roper Centre

The student centre (found near 4W) offers access to a range of different services such as:

- Therapeutic services and mental health
- Disability services
- Student money advice

Find out more: <https://www.bath.ac.uk/locations/student-support-at-the-roper-centre/>

Disability Action Group

The disability team is here to provide specialist advice throughout your studies, and they are there to communicate with your department if study adjustments are needed (e.g. exam arrangements) and applying for any specialist one to one support and equipment.

Find out more: <https://www.bath.ac.uk/professional-services/disability-service/>

Student Immigration Services

The Student Immigration Service offers immigration advice to help applicants and students apply for and maintain visas. They also provide student immigration advice for staff and are responsible for maintaining the University of Bath's Student sponsor licence.

Find out more: <https://www.bath.ac.uk/teams/student-immigration-service/>

Urgent or emergency wellbeing support

If you need to talk to somebody urgently about personal wellbeing or have any concerns over a friend's or student's wellbeing, you can call the support helplines which are open 24 hours a day, every day:

- If you are on campus, call security: 01225383999.
- Be Well – talk now: 08000283766.
- Student Support: 01225383838
- Samaritans: 116123

Find out more: <https://www.bath.ac.uk/corporate-information/urgent-or-emergency-wellbeing-support/> and <https://www.bath.ac.uk/topics/support-directory/>

Sexual Health

They provide advice and help surrounding sexual health. The SU Advice and Support Centre offers free condoms, pregnancy tests and emergency menstrual products Monday-Friday 10am-4pm.

Find out more: <https://www.bath.ac.uk/guides/sexual-health-and-relationships/>

Career Services

The careers team is here to help with any career issues or queries. Their advisers can offer information, guidance, and advice to students on a multitude of topics. You can find access to things such as [Skills training](#) and the [Skills Centre](#) through the career services.

Find out more: <https://www.bath.ac.uk/guides/career-services/>

Off The Record

Off The Record is a mental health and wellbeing charity that provides free, confidential, and independent support to young individuals. Whilst they are not based on campus, they have places all over Bath where you can go for in-person support.

Find out more: <https://www.offtherecord-banes.co.uk/>

PG Research Independent Advisor

This team offers confidential support for research students' issues that cannot be resolved at a department level. This includes but is not limited to:

- Challenges or conflict with supervisor(s)
- Challenges or conflict with research team or other colleagues
- Failure at confirmation of final examination (viva)
- All forms of harassment and bullying.

Find out more: <https://www.bath.ac.uk/campaigns/the-independent-advisor-service-for-postgraduate-research-students/>

Peer Support

The SU Peer Support Team offer a range of schemes that support students to settle and develop at Bath. This includes, peer mentoring, peer assisted learning, language cafes, and buddies.

Find out more: <https://www.thesubath.com/peer-support/>

